Erlanger Health System—Notice of Nondiscrimination

Erlanger Health System complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Erlanger Health System does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Erlanger Health System:

• Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  
  ○ Qualified sign language interpreters
  
  ○ Written information in other formats (large print, audio, accessible electronic formats, other formats)

• Provides free language services to people whose primary language is not English, such as:

  ○ Qualified interpreters
  
  ○ Information written in other languages

If you need these services, contact Chief Diversity Officer, Elizabeth Appling.

If you need help filing a grievance, Chief Diversity Officer, Elizabeth Appling is available to help you.
If you believe that Erlanger Health System has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Chief Diversity Officer, Elizabeth Appling, 975 East 3rd St. Chattanooga, TN 37403, 423-778-6945, 423-778-7992, 423-778-2691, Andrea.Skipper@Erlanger.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Chief Diversity Officer, Elizabeth Appling is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)


注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電423-778-6945（TTY：423-778-7992）。


If you need assistance in your mother tongue, you can contact the language service 24/7. Call 423-778-6945 (TTY: 423-778-7992).

Attention: Japanese speakers are advised to use our free language support service. Call 423-778-6945 (TTY: 423-778-7992) before disconnecting.


Thanks for calling. If you wish to speak with the language service, please hold. Call 423-778-6945 (TTY: 423-778-7992) from your phone.

Attention: If you speak Russian, the language service is available 24/7. Call 423-778-6945 (TTY: 423-778-7992).

If you need help with translation, call 423-778-6945 (TEL: 423-778-7992).


If you need help with translation or other services, call 423-778-6945 (TEL: 423-778-7992).