

Erlanger Health System– Notice of Nondiscrimination

Erlanger Health System complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Erlanger Health System does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Erlanger Health System:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Chief Diversity Officer, Elizabeth Appleling.

If you need help filing a grievance, Chief Diversity Officer, Elizabeth Appleling is available to help you.



If you believe that Erlanger Health System has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Chief Diversity Officer, Elizabeth Appling, 975 East 3rd St. Chattanooga, TN 37403, 423-778-6945, 423-778-7992, 423-778-2691, Andrea.Skipper@Erlanger.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Chief Diversity Officer, Elizabeth Appling is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 423-778-6945 (TTY: 423-778-7992).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1- 423-778-6945. 423-778-7992. والبرم الصم ه

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 423-778-6945 (TTY: 423-778-7992)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 423-778-6945(TTY: 423-778-7992).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 423-778-6945 (TTY: 423-778-7992)번으로 전화해 주십시오.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 423-778-6945 (ATS : 423-778-7992).

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 423-778-6945 (TTY: 423-778-7992).

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 423-778-6945 (መስማት ለተሳናቸው: 423-778-7992)።

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 423-778-6945 (TTY: 423-778-7992).

