Welcome to the Erlanger Baroness Campus

In 1889, a French railroad tycoon, the Baron Emile d'Erlanger, gave Chattanooga $3,000 to start a hospital. Grateful citizens named the hospital for the Baron's beautiful Southern wife, and the Baroness Erlanger Hospital opened with 50 beds in 1899. More than a century later, Erlanger is a multi-campus health system providing comprehensive services for the citizens of four states.

The anchor of this system remains the Erlanger Baroness Campus on East Third Street, which includes the campus of T.G. Thompson Children's Hospital. Because this system provides so many services, the facility is large and complex. This guide was devised to assist visitors and patients. However, please do not hesitate to ask for help. Anyone wearing an Erlanger nametag is always happy to assist you in finding your way.

This guide details Ground–Fifth Floors, but patient rooms are located up to the Ninth Floor via the F Elevators.

Important Phone Numbers

For hospital numbers, dial only the last 4 digits from hospital phones. Dial 1, then 9 for an outside line.

**General Information**
778-7000

**Adult Patient Rooms**
778 + Room Number

**Security**
778-7614

**Administrative Representatives (A-I)**
778-6160

**Health Information, Physician Referral and HealthLink Plus Membership**
778-LINK (5465) (Monday - Friday, 8 a.m. - 8 p.m.)

**T.G. Thompson Children’s Hospital General Information**
778-6011

**Children’s Patient Rooms**
778 + 6 + Room Number

Parking

**Parking is $1.**

**Valet Parking** is $3 (free with handicapped tag).

A shuttle runs from the Medical Mall entrance on the Parking Garage First Floor and services Elevators A, B, C, on the Medical Mall First Floor, Monday - Friday, 6:30 a.m. to 5:00 p.m. Handicapped parking is also available off Blackford Street.

Food & Drink

**Crossroads Café** is open seven days a week from 6:30 a.m. until 1 a.m.

**Vending** is available in the Crossroads Café 24 hours a day.

**Baroness Café** (including Chick-Fil-A and Freshens) is open Monday - Friday, 10:30 a.m. to 6:00 p.m.

**Starbucks** is open Monday - Friday, 7:00 a.m. to 4:00 p.m.
**SECOND FLOOR**

- Take the F Elevators to access most patient rooms in the Main Hospital and Children's Hospital, up to the Ninth Floor.
- The H Elevators serve only the Massoud Building.
- The Massoud Building connects to the roof of Children's Hospital only on the Ground and First Floors.
- Access MRI by the J Elevator.
- Adults GI and SAUDI patients should park on the Main Hospital Parking Garage's Second Floor and enter via the Walkway.
- Labor and Delivery, Cardiac Short Stay, and Cath Lab patients should park in the Health Department Parking Garage, enter the hospital at the West Wing Entrance, and use the E Elevators.
- Children's Outpatient Surgery patients should use the G or M Elevators.
- The G Elevators do not stop on the Fifth Floor.

**THIRD FLOOR**

- Take the F Elevators to access most patient rooms in the Main Hospital and Children's Hospital, up to the Ninth Floor.
- The H Elevators serve only the Massoud Building.
- The Massoud Building connects to the roof of Children's Hospital only on the Ground and First Floors.
- The G Elevators do not stop on the Fifth Floor.
- The A, B, and C Elevators serve the Medical Mall, which does not connect to the Main Hospital at this level.