

Emergency Preparedness Guide - 2026 Update

Knowing what to do in an emergency before it happens can save lives!

This quick reference contains information that will help you prepare for and respond to emergencies. It does not represent complete facility specific emergency policies, nor should it be substituted for facility specific Emergency Operations Plans.

ERLANGER WESTERN CAROLINA HOSPITAL

SECURITY DISPATCH EMERGENCY LINE:

ext. 7786 or 828-837-7786

(from an outside line)

NON-EMERGENT LINE: 828-837-7786

Emergency Alert Matrix

Medical Alerts	
EVENT	RECOMMENDED PLAIN LANGUAGE
Medical Emergency or Incident	Medical Alert + Rapid Response + (Give Location)
Cardiopulmonary Arrest ADULT	Code Blue + (Give Location)
Cardiopulmonary Arrest CHILD	Pedi Code Blue + (Give Location)

Facility Alerts	
EVENT	RECOMMENDED PLAIN LANGUAGE
Evacuation/Relocation	Facility Alert + Evacuation/Relocation (Specify) + (Give Location)
Fire/Alarm	Code Red + (Give Location)
Disaster <i>Includes: Hazardous/Materials Spill, Mass Casualty, Medical Decontamination, Surge Capacity, Utility/Technology Interruption</i>	Facility Alert + Disaster + (Specify Internal or External) + (Give Location)
Weather Event <i>National Weather Service Watches & Warnings</i>	Facility Alert + Weather + Descriptor (National Weather Service Statement) + Location
Lifting Help Needed	Facility Alert + Lift Team Response + (Give Location)

Emergency Alert Matrix

Security Alerts	
EVENT	RECOMMENDED PLAIN LANGUAGE
Missing Infant/Child	Code Pink + (Give Location)
Missing Person >18 Years	Security Alert + Missing Person Adult + (Give Location)
Armed Intruder	Security Alert + Armed Intruder + (Give Location)
Bomb Threat/Suspicious Package	DO NOT PAGE
Security Event <i>Includes: Civil Disturbance</i>	Security Alert + MOAB Response + (Give Location)
Controlled Access/Lockdown	Security Alert + Controlled Access + Lockdown + (Give Location)

To Page Overhead:

Dial 200. Wait for Tone, Dial #11. Speak Clearly.

To Override a Page:

Dial 279.

Repeat the Alert Three Times