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Contact	Stephanie Spain: Trauma Prgm Mgr Adult
Area	Life Safety Management/ Emergency Operations Plans
Applicability	System Wide Policies

Facility Alert-Mass Casualty

1. Policy Statement:

In the event of an activation of a Facility Alert Mass Casualty all services and departments of the health care system could be impacted and involved. Facility Alert Mass Casualty is to be utilized in the case of a Mass Casualty Incident (MCI) where resources become severely stressed or overwhelmed.

2. Who Should Read This Policy?

All Erlanger Health Personnel, Medical Staff, and contract employees.

3. Purpose:

To develop a plan of response in an organized and effective manner during an emergency to ensure safety of Erlanger Health and its occupants to include patients, personnel, visitors, physicians, volunteers, vendors, and students. The primary goal of the hospital in a Mass Causality event is to:

- Facilitate the triage, destination, and treatment of MCI patients arriving from our region to area hospitals as rapidly as possible.
- Activation of the Emergency Operations Plan (EOP).

4. Definitions:

An incident that generates a sufficiently large number of casualties whereby the available health care resources, or their management systems, are severely challenged or unable to meet the health care needs of the effected population.

- An incident that primarily effects the ability of a health care organization to provide delivery of routine services and hinder their ability to provide needed surge capacity.
- Internal Disaster - Occurring within the facility (e.g. Fire, Active Shooter, Infant/Child Abduction, etc.)
- Facility Alert Mass Casualty Standby - impending event alert, that may impact the hospital
- Facility Alert Mass Casualty Activate - Mass causality and activation of the EOP.
- Facility Alert Severe Weather - Severe weather alert
- Facility Alert Hazardous/Material Spills - chemical or hazardous material spill
- Facility Alert Armed Intruder/Shooter/ Hostage Situation
- Emergency Department can identify Baroness Campus or Children's at Erlanger.
- Hospital EOP Plan PolicyStat Emergency Management Plan: All Hazards

5. The Policy

The receiving point for MCI patients is the Emergency Department of Erlanger Health or Children's at Erlanger. As soon as Erlanger Regional Operations Center or Emergency Department staff receives notification of a mass casualty event by responsible personnel at the scene, a Facility Alert Mass Casualty Standby will be called.

The following required information will be collected by them to determine the response:

- Type of event
- Location
- Estimated number of patients (adult/pediatric)
- Estimated time of arrival

Immediately following evaluation of the event by the Incident Commander (initially House Supervisor) and once the determination of a Faculty Alert Mass Casualty has been made, MedComm will be contacted at 423-778-9633 so they can notify Administrator on Call (AOC), Disaster Management Operations Manager, and/or Pediatric Disaster Manager, and other area hospitals. Emergency Operations Plan will be followed.

1. Tier One

A. **Size:** 5 - 10 patients from event

B. **Hospitals**: notification of the Trauma Centers AOC, Nurse Director of Trauma and Surgical Critical Care, and Disaster Management Operations Manager and/or Pediatric Disaster Manager.

C. **Destination Guidelines:** Trauma patients triaged into Red, Yellow, and Green will go to the appropriate Erlanger Emergency Department.

D. **Notification:** Health care Resource Tracking System (HRTS) will be activated and updated as needed.

E. **Preparation:** Plan for implementation of departmental EOP for surge capacity.

2. Tier Two

A. **Size:** 11-20 patients from event

B. **Hospitals:** notification of the Trauma Centers AOC, Nurse Director of Trauma and Surgical Critical Care, and Disaster Management Operations Manager and/or Pediatric Disaster Manager. Also, notification of the AOC for Parkridge Main and Memorial Main.

1. Facility Alert Mass Casualty

C. **Destination Guidelines:** Trauma Patients triaged:

1. Red/Yellow
    a. Erlanger Trauma Center - up to 14 total patients
2. Yellow
    a. Erlanger East - up to 2 total patients
    b. Parkridge Main - up to 2 total patients
    c. Memorial Main - up to 2 total patients
3. Green
    a. Parkridge East
    b. Parkridge North
    c. Memorial Hixson

D. **Notification:** HRTS, EHS Alert, Southeast Regional Healthcare Coalition (SERHC) Jenny Wolverton 423-209-8066

E. **Preparation:** Implement departmental EOP for surge capacity.

3. Tier Three

A. **Size:** >20 patients from events

B. **Hospitals:** notification of the Trauma Centers AOC, Nurse Director of Trauma and Surgical Critical Care, and Disaster Management Operations Manager and/or Pediatric Disaster Manager. Also notification of the AOC for Parkridge Main and Memorial Main.

1. Facility Alert Mass Casualty

C. **Destination Guidelines:** Trauma patients triaged

1. Red/Yellow
    a. Erlanger Trauma Center up to 14 total patients
2. Yellow
    a. Erlanger East - up to 3 total patients
    b. Parkridge Main - up to 3 total patients
    c. Memorial Main - up to 3 total patients
3. Yellow/Green

a. Parkridge East
b. Memorial Hisxon

4. Green
    a. Erlanger North
    b. Parkridge North
    c. Erlanger Bledsoe
    d. Erlanger Sequatchie
    e. Hamilton Medical Center
    f. Rhea Medical Center
    g. Medcomm will contact appropriate surrounding community hospitals to refer patients as indicated.

D. **Notification:** HRTS, EHS Alert, SERHC Jenny Wolverton 423-209-8066

E. **Preparation:** Implement departmental EOP for surge capacity.

Medcomm will coordinate with Prehospital Traige Coordinator to direct Ambulance/Air medical destination based on MCI level and triage tag color. Traffic pattern will be oriented to facilitate traffic flow by entering via Hampton/Blackford Street and exiting via Central Avenue. Traffic flow and barricade placement will be oversaw by **facility engineering and staffed ??. ****Mickey Milita******

Recipients and/or their designee of the Facility Alert Mass Casualty secure chat/phone call will report to the command center or assigned area.

Surge Capacity Patient Logistic Structure

Patients will transfer to other care areas with the following direction for preferred cohorting and reunification.

Disaster Triage Entrance will be in the ambulance bay. On entering the ambulance bay, initial hospital triage will be preformed by PGY3 emergency or surgical resident and a critical care RN. Registration will be present in the ambulance bay to create doe identification, arm banding, and packets for each patient. EMS will then proceed to designated treatment zone. After evaluation in the zones, an attending emergency physician and CCNC will determine admission area after computed tomography (CT).

- Red Zone - ER 3 - 12 or Pediatric Trauma 1- 4
- Yellow Zone - ER 14 - 20 or Pediatric per Women and Children's House Supervisor (WCHS) discretion*
- Green Zone - ER FRED / ER Fast Track/ Pediatric Fast Track / Pediatric Sick Waiting-Injury Waiting
- Ortho Pod - Isolated Orthopedics
- PACU - Surgical cases from CT scan
- Morgue related to event - WICU/SACU

- TICU - ICU level patients
- 9th floor / TSDU - floor / stepdown level patients

* WCHS will determine with the command center the best flow for Children's Hospital Patients in conjunction with the Pediatric Disaster Manager.

Disaster In-house Preparation: Current inpatient census at time of mass casualty alert will transfer and be distributed throughout the health system with the following guidance.

- TICU to available ICU space.
- TSDU to CSDU/CSSU
- 9th Floor to 6 and/or 8th Floor
- ER Medical Surgical Holds to MAU
- ER Medical ICU/Stepdown Holds 21-30
- Discharge patients to infusion center.
- Clinical observation - Psych holds.

Reunification: Families will cohort in the SACU waiting room. If additional area is deemed necessary, consider utilizing Probasco Auditorium.

Staffing:

References:

Approval Signatures

Step Description	Approver	Date
VP Approval	Jessica Holladay: VP & ACNO Surg & Trauma Svcs	04/2025
Medical Executive Committee	Alisa Bolt: Medical Staff Svcs Manager	04/2025
Trauma Services Committee Approval	Stephanie Spain: Trauma Prgm Mgr Adult	01/2025
	Stephanie Spain: Trauma Prgm Mgr Adult	01/2025

Applicability

Erlanger Health - All Search, Erlanger Health - Baroness, Erlanger Health - Bledsoe, Erlanger Health - Children's, Erlanger Health - EMG, Erlanger Health - East, Erlanger Health - North, Erlanger Health - System, Erlanger Health - Western Carolina, Erlanger Health - Western Carolina EMG