



Erlanger Health System– Notice of Nondiscrimination

Erlanger Health System complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Erlanger Health System does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Erlanger Health System:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact VP, Patient & Employee Experience, Emilia Jones.

If you need help filing a grievance, VP, Patient & Employee Experience, Emilia Jones is available to help you.



If you believe that Erlanger Health System has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: VP, Patient & Employee Experience, Emilia Jones, 423-778-7892, Emilia.Jones@Erlanger.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, VP, Patient & Employee Experience, Emilia Jones is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 423-778-6945 (TTY: 423-778-7992).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1 - s

والبكم الصم ه 423-778-6945. 423-778-7992.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 423-778-6945（TTY：423-778-7992）。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 423-778-6945(TTY: 423-778-7992).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 423-778-6945 (TTY: 423-778-7992)번으로 전화해 주십시오.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 423-778-6945 (ATS : 423-778-7992).

ໂບດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຍຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 423-778-6945 (TTY: 423-778-7992).

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ 423-778-6945 (መስማት ለተሳናቸው፡ 423-778-7992)፡፡

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 423-778-6945 (TTY: 423-778-7992).

□યુ ના: જો તમેજરાતી બોલતા હો, તો િન:બ્લુ ભાષા સહાય સેવાઓ તમારા માટઉપલબ્ધ છ. ફોન કરો 423-778-6945 (TTY: 423-778-7992).

注意事項: 日本語を話される場合、無料の□語支援をご利用いただけます。423-778-6945 (TTY:423-778-7992) まで、お電話にてご連絡ください。

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga ser-bisyo ng tulong sa wika nang walang bayad. Tumawag sa 423-778-6945 (TTY: 423-778-7992).

ध्यान दा: याद आप ाहदी बोलते ह □ तो आपके िलए मुफ्त मा□ भाषा सहायता सेवाएं उपलब्ध ह। 423-778-6945 (TTY: 423-778-7992) पर कॉल कर□।

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 423-778-6945 (телетайп: 423-778-7992).

بگیرید تماس. تسهیلات زبانی بصورت رایگان برای شما ،اگر به زبان فارسی گفتگو می کنید: توجه
باشد می ف یا (423-778-6945 TTY: 423-778-7992)

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1- xxx-xxx-xxxx (TTY: 423-778-7992).

ပုဂ္ဂလိက: ဝေဖ်လိခဗဟုကဓိဗဟု ဝဉ်ဖိဝေဉ် ၁, ဝေဉ်ဖိဝေဉ်ဖိဝေဉ် ဝေဉ်ဖိဝေဉ်ဖိဝေဉ် ဝေဉ် နီဉ်ဖိဝေဉ်ဖိဝေဉ် ၁-XXX-xxx-xxxx (TTY: 423-778-7992)၊