

Dear Transplant Patient,

It's possible that certain events may occur which could disrupt our ability to provide long-term transplant services. Events such as a natural disaster or man-made events such as the unexpected loss of key transplant personnel could impact your ability to receive transplant care at Erlanger.

In the event of such an occasion, the transplant program follows the hospital's disaster relief plan but here are sources you can use to receive information regarding your transplant care.

Erlanger Health System

- Erlanger Health System – **423-778-7000**
- Erlanger Health System Transplant Program - **423-778-8067**
- Erlanger Health System web page : <http://www.erlanger.org>
- Patients will be contacted by letter as soon as possible after the event

National Kidney Foundation

Kidney Community Emergency Response (KCER) Coalition

- KCER Emergency Hotline: **1-866-901-3773**
- KCER website: www.kidney.org/help

United Network for Organ Sharing (UNOS) Patient Services

- UNOS Patient Services: **1-888-894-6361**
- UNOS Patient Services website: <http://www.unos.org/contact/index.php>

In a crisis situation, it is best TO BE PREPARED. It's a good idea to maintain a 5-7 day supply of the following:

- All medications, especially blood pressure and transplant medication
- Diabetic supplies (if you are diabetic)
- Emergency items such as bottled water, canned food, batteries, flashlight, first aid kit, extra money/credit card, clean clothes, and battery powered radio.

Listen for instructions from city, county, and state officials. It's important to follow their instructions.

Thank you,

Erlanger Kidney Transplant Center